GRADUATION AND PRIZE GIVING CEREMONY 2024-2025

MANSION HOUSE, WALBROOK, LONDON, EC4

Presented by **Alderman and Sheriff Robert Hughes-Penney** The City of London Corporation



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 $^{^*}$ Please note the information contained in this programme was correct at the time of student registration

GRADUATION AND PRIZE GIVING CEREMONY 2024-2025

MANSION HOUSE, WALBROOK, LONDON, EC4

23 October 2025



WELCOME TO GRADUATION

Welcome to this year's graduation ceremony. This is always one of the Chartered Institute of Export & International Trade's most significant annual events, highlighting the importance of education and showcasing the next generation of global trade leaders. Most importantly, it is an opportunity to celebrate all your hard work and your commitment to professional excellence.

Your dedication matters because expertise-based international trade has never been more important. The multilateral, rules-based trading system that we've known for decades is currently being unpicked by the Trump administration and other world leaders. The new paradigm that is emerging is uncertain, shaped by escalating geopolitical competition and tension, as well as rapidly accelerating technological advances.

Organisations in both the public and private sectors are increasingly reliant on up-to-date, reliable expertise to be able to navigate and respond to what's becoming an era of significant change. As newly-qualified international trade experts, you have a fundamental role to play. Your qualifications show that you have an understanding of how global trade has operated and how it is changing today.

It is a particularly significant graduation ceremony this year, taking place almost exactly 90 years after the Chartered Institute was founded. In 1935, the leading industrialists of their day founded the Chartered Institute as a solution to the existential economic crisis and societal challenges the UK was facing. For the past 90 years we have championed the benefits of international trade, believing it is a force for good in the world, making businesses more resilient and profitable, and societies more prosperous and secure.

With the wheels of change turning again at great pace in 2025, we remain committed to our mission of empowering global trade as a solution to the challenges the world faces. You are the latest cohort to successfully complete our qualifications, equipped with the knowledge and skills needed to propel and achieve this mission. You now have a vital role to play in ensuring that open and fair trade succeeds in this evolving world, driving economic prosperity and helping to secure peace for future generations.

Today, as we acknowledge your achievements and you look forward to exciting new chapters in your careers, we are delighted and proud to have played our small part in helping you onto the next stage of your journey in international trade. This journey has just begun though, and we look forward to supporting you as you become the global trade leaders of the new era.

We wish you all the very best of luck for your future.

Marco Forgione MCIEx

Director General

PROCESSION OF DIGNITARIES AND OFFICIALS

Rinat Abdrasilov

Incumbent Trustee Director of the Chartered Institute of Export & International Trade

Roger Arthey BSc PhD MCIExCP

Chair, Export Control Profession Board of the Chartered Institute of Export & International Trade

Anna Doherty MCIEx

Customs Practice Lead of the Chartered Institute of Export & International Trade

Marco Forgione MCIEx

Director General of the Chartered Institute of Export & International Trade

Mark Gordon

Chief Operating Officer of the Chartered Institute of Export & International Trade

Alderman and Sheriff Robert Hughes-Penny

The City of London Corporation

Marcel Landau FCIEx

Vice Chair, Chartered Institute of Export & International Trade and Chairman, IOE Foundation

Chris Martin MCIEx

Director of Corporate Affairs of the Chartered Institute of Export & International Trade

Mikeala Morgans SFHEA

Head of Acedemic Services of the Chartered Institute of Export & International Trade

Martin Morris MCIEx

Fellow of the Chartered Institute of Export & International Trade

Professor Sangeeta Khorana MCIEx

Chair of the Academic Board of the Chartered Institute of Export & International Trade

Kevin Shakespeare FCIEx

Professional Practices Director of the Chartered Institute of Export & International Trade

Kelly Shaw MCIEx

Director of People and Compliance, People Services, Chartered Institute of Export & International Trade

Philly Teixeira MCIEx

Trustee Director of the Chartered Institute of Export & International Trade

Daniela Turiccki MCIEx

Academy Director of the Chartered Institute of Export & International Trade

ORDER OF PROCEEDINGS

Opening of Ceremony

Please be upstanding for Alderman and Sheriff Robert Hughes-Penney

Welcome by Alderman and Sheriff Robert Hughes-Penney

Welcome and key insights by **Marco Forgione MCIEx**, Director General, Chartered Institute of Export & International Trade

Celebrating achievement by **Mikeala Morgans SFHEA**, Head of Academic Services, Chartered Institute of Export & International Trade

Apprenticeship Certificates

2024/25 Level 3 International Freight Forwarding Specialist Apprenticeship (Air Pathway) 2024/25 Level 3 International Freight Forwarding Specialist Apprenticeship (Ocean Pathway) 2024/25 Level 3 International Freight Forwarding Specialist Apprenticeship (Road Pathway)

Customs Academy Certificates

2024/25 Customs Academy (Level 3) Certificate in Customs Compliance EU
2024/25 Customs Academy (Level 3) Certificate in Customs Compliance UK
2024/25 Customs Academy (Level 4) Certificate in Advanced Customs Compliance UK – CU
2024/25 Customs Academy (Level 4) Certificate in Advanced Customs Compliance UK

2024/25 Customs Academy (Level 5) Diploma in Advanced Customs Compliance UK

Key insights by **Professor Sangeeta Khorana MCIEx**, Chair of the Academic Board of the Chartered Institute of Export & International Trade

CIOE&IT Certificates

2024/25 CIOE&IT Level 3 Customs Practitioner Award
2024/25 CIOE&IT Level 3 Certificate in International Trade
2024/25 CIOE&IT Level 4 Customs Practitioner Award
2024/25 CIOE&IT Level 4 Diploma in International Trade
2024/25 CIOE&IT Level 5 Diploma in World Customs Compliance & Regulations

ORDER OF PROCEEDINGS

CIOE&IT Top Marks in Modules

2024/25 CIOE&IT Level 3 International Transport and Documentation

2024/25 CIOE&IT Level 3 The Global Marketplace

2024/25 CIOE&IT Level 4 International Physical Distribution

2024/25 CIOE&IT Level 5 International Logistics and Purchasing

2024/25 CIOE&IT Level 5 International Marketing Strategy

2024/25 CIOE&IT Level 5 Management of International Trade

2024/25 CIOE&IT Level 5 Module 1 World Customs Compliance

2024/25 CIOE&IT Level 5 Module 2 EU Customs Compliance

2024/25 CIOE&IT Level 5 Module 3 UK Customs Compliance

2024/25 CIOE&IT Level 5 Module 4 Project

CIOE&IT Best Overall Qualification

2024/25 CIOE&IT Level 3 Certificate in International Trade Prizes

2024/25 CIOE&IT Level 4 Diploma in International Trade Prizes

2024/25 CIOE&IT Level 5 Diploma in World Customs Compliance and Regulations

Keynote speech by **Marcel Landau FCIEx (Grad)**, Vice Chair of the Chartered Institute of Export & International Trade, Chairman of the IOE Foundation

IOE Foundation Certificates

Outstanding Achievement Industry Award

Fellowship Award

Ceremony Close

Closing words from Marco Forgione

2024/25 APPRENTICESHIP CERTIFICATES

2024/25 Level 3 International Freight Forwarding Specialist Apprenticeship (Air Pathway)

Joshua Chapman	Got Freight
Kara Wallis	Got Freight
Teagan Wallis	Got Freight
2024/25 Level 3 International Freight For Apprenticeship (Ocean Pathway)	rwarding Specialist
Heather Cosgrove	Denholm Good Logistics Ltd
2024/25 Level 3 International Freight Forwarding Specialist Apprenticeship (Road Pathway)	

Matthew Grimshaw.....

2024/25 CUSTOMS ACADEMY CERTIFICATES

2024/25 Customs Academy (Level 3) Certificate in Customs Compliance UK

Abigayle Oates	Exporter Services Limited
Adelfa Hughes	
Agnieszka Turek	Decathlon UK Limited
Aleksandra Martyniak	Fresca Group Limited
Alex Wenn	Britvic Soft Drinks Limited
Alexandra Chaffat	Global Forwarding Ltd
Alexandra Cowap	Frank Armitt & Son Limited
Amanda Jayne Thrower	DHL Supply Chain Limited
Amanda Barr	Airbus Defence and Space Ltd
Amanda Stephens	Emerson Automation Fluid Control & Pneumatics UK Limited
Amy Harland	DPDgroup UK Ltd
Andy Robinson	Coveris Flexibles UK Limited
Aniko Orosz	XPO Logistics Limited
Anna Maria Pulacz	Unique Group Limited
Anna Brough	Portwest Clothing Limited
Anthony Gleeson	Johnson Matthey Plc
Aoife McCaffrey	Al Global Logistics Ltd
Arin Spencer	REHAU Limited
Ashleigh Reilly	Baker Hughes Limited
Ben Robert Anderson	The BSS Group Limited
Ben Stagg	Ikea Distribution Services Limited
Bridie McGregor	DFDS Logistics Limited
Carol Swaby	Spectrum Brands (UK) Limited
Carrie Bruford	AGI Global Logistics Limited
Charmaine Falconer	Jas Bowman & Sons Ltd
Claire Whitehead	EORI (UK) Limited
Cliford Fernandes	Ewals Cargo Care Limited
Cloie Selvester	Perkins Engines Company Limited
Courtney Scott	EORI (UK) Limited
9	Transalliance TS Limited
Daniella Cupples	Devro (Scotland) Limited
David Johnston	Clarke Energy Limited
Drew Bowra	Stef Langdons Ltd
Elizabeth Pascoe	Core (UK) Limited
Ellen Nightingale	NTN Bearings (UK) Limited
Ellie Wills	New Look Limited

Elliott Odell-Rourke	Dowty Propellers
Ellis Stevens	
Elvina Fernandes	SPP Pumps Limited
Emily Papa	Candex Solutions Ltd
Emma Judge	Frank Armitt & Son Limited
Emma Drinkwater	Advanced Supply Chain Ltd
Esther Archer	AVL United Kingdom Limited
Fons Van Eldik	J. Heebink Logistic Services BV
Gemma Prentice	Brogan Group Ltd
Georgia Wallace	EORI (UK) Limited
Georgina Gorman	DFDS Logistics Limited
Grace Austin	Robert Stuart Ltd.
Grigory Pustoshkin	TJX Europe Limited
Hannah Kershaw	Muller UK & Ireland Group Llp
Helder Oliveira	DHL Supply Chain Limited
Imogen Walker	
Jack Ingram	Draeger Safety UK Ltd
Jack McElhinney	New Look Limited
Jackie Van Der Berg	Aldi Stores Limited
Jacob Walsh	Edge Worldwide Logistics Limited
Jaime Gomez	Urbn UK Limited
Jakub Garbacik	Decathlon UK Limited
Javier Rizzo	9
Jedrzej Szymanski	
Jianing Liu	
Jo Sydenham	New Look Limited
Joanna O'Day	Fresca Group Limited
Joe Buckley	
John Wedley	Safran Landing Systems UK Ltd
John Kelford	Nissan Motor Manufacturing (UK) Limited
Julian Osobowale	ASOS Plc
Kacper Grabowicz	Delifrance (UK) Limited
Kayleigh Moulds	
Kyrtis Rapley	Stef Langdons Ltd
Laura Plumite	Den Hartogh Dry Bulk Logistics Limited
Leah Kerr	` '
Leanne Powell	Transglobal Express Limited
Leon David Thomas	
Lewis McCulloch	
Lindsey Jordan	Draeger Safety UK Ltd
Lisa Harcus	Draeger Safety UK Ltd
Lisa McNulty	
Louise Radford	
Louise Hemmingsley	
Lucy Amies	AVL United Kingdom Limited
Lynn Dunn	. ,
Marc Hallows	
Marcin Moscinski	Kammac Limited

Maria Minculescu	Geodis United Kingdom Limited
	EORI (UK) Limited
	SSO International Forwarding Ltd
	QVC UK
	TJX Europe Limited
	Uniserve Holdings Limited
	EORI (UK) Limited
	DMS LTD
<u> </u>	Neill & Brown Limited
-	Liebherr Sunderland Works Limited
	Satcol Limited
	RS Components Limited
	Decathlon UK Limited
	Lifeplus Europe Limited
	DB Schenker Limited
<u> </u>	Merck UK
Paul Kelsey	DB Schenker Limited
	Zones (UK) Ltd
•	Autocraft Machining Solutions Ltd
	Boehringer Ingelheim Limited
	DPDgroup UK Ltd
	Muller UK & Ireland Group Llp
	Hub E-com Logistics Ltd
	Advanced Electric Machines Limited
-	Perkins Engines Company Limited
	Boustead International Heaters Limited
<u> </u>	Biomodal Limited
	DPDgroup UK Ltd
Samantha Jane Richmond	
	Draeger Safety UK Ltd
Sharlene Moraleja	
	Boast International Limited
	Solotech UK Corporation Ltd
Stephen Tait	Draeger Safety UK Ltd
	John Lewis Partnership Plc
Svetlana Angelova	
Swaroop Suthar	Alinea London Limited
Sylwia Gasior	Warrant Group Limited
Tammy Lee	Almac Group Limited
Terry Branch	Hub E-com Logistics Ltd
	Advanced Supply Chain Ltd
	XPO Logistics Limited
	Ortho-Clinical Diagnostics
	Cargill PLC
	NTT United Kingdom Limited
	4PLINKS (UK) Ltd
_	GE Aviation Systems Limited

2024/25 Customs Academy (Level 3) Certificate in Customs Compliance EU

Agata Rosowska	A-Gas (UK) Limited
Katia Papova	
Lucy Tregoning	
Marinka Kortekaas	
	Pei-Genesis (U.K.) Limited
Priscila Zanol	Kerry Ingredients (UK) Limited
Simon Janken	Tyco Fire & Integrated Solutions (UK) Limited
	Veolia Water Technologies & Solutions Belgium
Tamar Kiladze	Nh Trade & Compliance Ltd
Teona Gigineishvili	Nh Logistics Ltd
Umair Doctorwala	Unipart Group Limited

2024/25 Customs Academy (Level 4) Certificate in Customs Compliance – Capstone Units

Aaron Fraser	AAB Business & Tax Advisory LLP
Aleksandra Bartkowicz	Lifeplus Europe Limited
Alessio Cataldo	Simarco International Limited
Alexandra Tamas	
Alice Rose Salt	Aldi Stores Limited
Amie Henshall	DB Schenker Limited
Ana Cociu	E.M. Rogers Group Limited
Andreea Balassy	Hellmann Worldwide Logistics Limited
Andreea Gageanu	CMS Distribution Limited
Andrew Polok	Atom Supplies Limited
Andrius Pozela	Candex Solutions Ltd
Anna Ryan	Chambers and Cook Freight Limited
Anthony Gleeson	Johnson Matthey Plc
Belinda Sizer	Pickering Interfaces Limited
Bobbie-May Costin	
Charlotte Rebecca Jevons	Dau DraexImaier Automotive UK Limited
Claudia Stroe	
Cliford Fernandes	Ewals Cargo Care Limited
Colin Whiteside	Almac Group Limited
Damyanka Mladenova	Abbott Diabetes Care Limited
David Ramirez	Childrensalon Limited
Debbie Collins	Drywite Limited
Doruk Zafer	TJX Europe Limited
Emily Hogan	Aldi Stores Limited
Ewelina Karkut	Cargill PLC
Gabriela Wojtanis	Aldi Stores Limited
Gareth Moore	DB Schenker Limited
Gemma Recardo	GE Aviation Systems Limited
Gemma Esteve-Navarro	DB Schenker Limited
George Cox	Cavalier Logistics Uk Limited
Gopesh Sharma	DPDgroup UK Ltd
Hanming Zheng	Caterpillar Marine Power UK Limited

Irena Bruckner Lidana Finica DHL Clobal Forwarding Limited Jado Whittakor Veorskey Food Limited Jado Whittakor Veorskey Food Limited Jado Lucha. Dracager Safety UK Lid James Warren. Candex Solutions Ltd Jedrzey Szymanski. Constraine Limited Joanne Barrasa. Dracager Safety UK Ltd Josh Simic. Prelightport Logistics Ltd Journal Broge. Childrenssion Limited Journal Broge. Childrenssion Limited Journal Broge. Childrenssion Limited Kate Julian. Dracager Safety UK Ltd Kayleigh Diboil. Find Clothing Limited Kate Julian. Dracager Safety UK Ltd Kayleigh Diboil. Find Clothing Limited Kally McWha. Margan Advanced Materials Pile Laura Bayes. Samsung SDS Europe Limited Madi Neve. Micross Components Limited Magdalena Przywara Magdalena Przywar	Humza Ali	Nissan Motor Manufacturing (UK) Limited
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James Warren. Jacines (Saymanski. Jacines (Saymanski. John Wedley. Joh	Jade Whittaker	Yearsley Food Limited
Iedrzej Szymanski	Jade Fuchs	Draeger Safety UK Ltd
Joanne Barrass Draeger Safety UK Ltd John Wedley Safran Landing Systems UK Ltd John Wedley Safran Landing Systems UK Ltd John Wedley President Collegia State John Safran Landing Systems UK Ltd Jurate Broge Childrensalon Limited Kate Julian Draeger Safety UK Ltd Jurian Draeger Safety UK Ltd Endel Clothing Limited Kayleigh Diboll End Clothing Limited Kayleigh Diboll End Clothing Limited Kayleigh Diboll End Clothing Limited Kayleigh Diboll Safio UK Limited Kayleigh Diboll End Clothing Limited Kayleigh Diboll Safio UK Limited Lindsey Jordan Safio UK Limited Lindsey Jordan Draeger Safety UK Ltd Livia Harcus Draeger Safety UK Ltd Livia Harcus Draeger Safety UK Ltd Madi Neve Magdalena Przywara Magdalena Przywara Wienerberger Limited Magdalena Przywara Wienerberger Limited Magdalena Przywara Wienerberger Limited Magdalena Przywara DPDgroup UK Ltd Maria Nitra Graefill PLC Matthew Ashenden DPDgroup UK Ltd Naria Nitra Graefill PLC Matthew Ashenden DPDgroup UK Ltd Naria Nitra Graefill PLC Matthew Ashenden DPDgroup UK Ltd Narijinder Bains DPDgroup UK Lt	James Warren	Candex Solutions Ltd
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Khalid Ellahi Safio UK Limited Laura Bayes Samsung SDS Europe Limited Lindsey Jordan Draeger Safety UK Ltd Lindsey Jordan Draeger Safety UK Ltd Lisa Harcus Micross Components Limited Magdalena Przywara Magdalena Przywara Magdalena Przywara Magdalena Ewald Wienerberger Limited Magdarzata Pludowski QV UK Maria Nita Cargill PLC Matthew Ashenden Monika Antoniewicz DPDgroup UK Ltd Natalie Richards APB Beef Producers Ltd Natalie Richards APB Beef Producers Ltd Navijnder Bains DPDgroup UK Ltd Neil Didcote HAE Group Limited Noah Joe Chackalacal Cargill PLC Olawale Kudus UPS Limited Paul Green Wienerberger Limited Petr Zlamal Atlas Copco Limited Rachael Evans Berry Global Limited Rachael Evans Berry Global Limited Rachael Wheeler Berry Chobal Limited Sophie Lavis Stanislav Meskelo DHL Supply Chain Limited Stefka Lee Draeger Safety UK Ltd Stuart Smyth Caterpillar (NI) Limited Stefka Lee Draeger Safety UK Ltd Stuart Smyth Caterpillar (NI) Limited Tammy Lee Almac Group Limited Wassila El-djouzi Cherifi Abbott Diabetes Care Limited Applies Zuskar Kotowicz Bosch Thermotechnology Ltd Alexander Kellythorn CEVA Freight (UK) Limited Applies Veleigh Fresca Group Limited		_
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Lisa Harcus	·	
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Matthew Ashenden. Monika Antoniewicz		
Monika Antoniewicz		<u> </u>
Natalie Richards		
Navjinder Bains DPDgroup UK Ltd Neil Didcote HAE Group Limited Noah Joe Chackalacal Cargill PLC Olawale Kudus UPS Limited Olesja Sidorovica DB Schenker Limited Paul Green Wienerberger Limited Petr Zlamal Atlas Copco Limited Rachael Evans Berry Global Limited Rachael Evans Berry Global Limited Rachel Wheeler Berry Global Limited Rianna Marie Daley CH. Robinson Worldwide (UK) Limited Sophie Lavis DHL Supply Chain Limited Stefka Lee Draeger Safety UK Ltd Stuart Smyth Caterpillar (NI) Limited Tammy Lee Almac Group Limited Wassila El-djouzi Cherifi Abbott Diabetes Care Limited 2024/25 Customs Academy (Level 4) Certificate in Customs Compliance Agnieszka Kotowicz Bosch Thermotechnology Ltd Alexander Kellythorn CEVA Freight (UK) Limited Amy Eveleigh Fresca Group Limited		<u> </u>
Neil Didcote		
Noah Joe Chackalacal		<u> </u>
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Charlie Barlow. Bacsoft Limited Charlotte Payne. Kingscote Rojay Limited Craig King. Danny Smith. Maersk Logistics and Services UK Ltd Des O' Loughlin. CEVA Freight (UK) Limited Ectorina Rotaru. Johnson Matthey Ple Eimear McCracken. Hannon Transport Limited Ellicia James Petersen. Maersk Logistics and Services UK Ltd Erika Kucinskaite. Floraline Limited Eva Burr. CEVA Freight (UK) Limited Eva Burr. CEVA Freight (UK) Limited Eva Burr. CEVA Freight (UK) Limited Fraser Kirkwood. CEVA Freight (UK) Limited Fraser Kirkwood. CEVA Freight (UK) Limited Fraser Kirkwood. CEVA Freight (UK) Limited Joahim Shaikh. Wincanton Holdings Limited Jack Frost. Ceres Power Limited Jack Frost. Ceres Power Limited Jack Frost. Ceres Logistics Limited Joashan Hay-Wood. Maersk Logistics and Services UK Ltd Jim Suswain. PKF Francis Clark Limited Joan Bagaddut. CEVA Freight (UK) Limited Joan Bagaddut. CEVA Freight (UK) Limited Joan Ball. CEVA Freight (UK) Limited Joan Ball. McBurney Transport Group Limited Karolina Paciepnik. CEVA Freight (UK) Limited Karthina Parthecpan. Katarzyna Sobioraj Bilska Wincanton Holdings Limited Maersk Logistics and Services UK Ltd Larry Aguiar. Maersk Logistics and Services UK Ltd Larry Aguiar. Maersk Logistics and Services UK Ltd Lause Teggart. Magellan Aerospace (Greyabbey) Limited Louise Teggart. Maersk Logistics and Services UK Ltd Magdalena Nalewka Main Burnett-Wilson. CEVA Freight (UK) Limited Jonaton Maersk Logistics and Services UK Ltd Magdalena Nalewka Main Burnett-Wilson. CEVA Freight (UK) Limited Maersk Logistics and Services UK Ltd Magdalena Nalewka Main Burnett-Wilson. CEVA Freight (UK) Limited Johnson Matthey Ple Molly Tyler Bell. Maersk Logistics and Services UK Ltd Monica Masci. Johnson Matthey Ple Molly Tyler Bell. Maersk Logistics and Services UK Ltd Norlei Parker. Norber Torque Tools Limited
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Ellicia James Petersen
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Michael Shortland
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Molly Tyler Bell
Monica Masci
Natalie Sparkes
Nicole Tucker
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Peter YatesWincanton Holdings Limited
Rafael Oliveira-GoodmanFrank Armitt & Son Limited
Sarah Falls
Sarah Young
Sophie King

Stephen Hunt	Maersk Logistics and Services UK Ltd
Tatjana Gecmane	Burhill Logistics Limited
Valerija Dargele	J O Sims Limited
Verity Halliday	Airbus Defence and Space Ltd
Violet Smith	Kingscote Rojay Limited
Vitor Proetti Framinan	Johnson Matthey Plc
Vitor Constantino	Tradera

2024/25 Customs Academy (Level 5) Certificate in Advanced Customs Compliance – International Perspective and Application

2024/25 Customs Academy (Level 5) Diploma in Advanced Customs Compliance

Angela Jane McMememy	CEVA Freight (UK) Limited
Deanna Calantha Jenkins	Airbus Defence and Space Ltd
Emma Baggott	DPDgroup UK Ltd
lan Lovat	Procter & Gamble Technical Centres Limited
Ryan Hill	CEVA Freight (UK) Limited
Ramona Maccagno	Sedamyl UK Limited
Michael Limpkin	CEVA Freight (UK) Limited
Dilip Pattni	Mckellee Logisitics Ltd
Taras Shevchenko	Al Global Logistics Ltd
Marina Ivanova	Dau DraexImaier Automotive UK Limited
Kamila Krajewska	Airbus Defence and Space Ltd
Andrea Oxlade	Fresca Group Limited
Dumitru Mihalca	Mentfield UK Limited
Laura Paulauskaite	Chambers And Cook Freight Limited
Samantha Shore	Romo Limited
Richard Eland	New Balance Athletic Shoes (U.K.) Limited
James Simpson	
Taras Shevchenko	Al Global Logistics Ltd
Catia Tenreiro	Nisbets Limited
Mike Frost	PKF Francis Clark Limited
Luke Jenno	Maersk Logistics and Services UK Ltd
Ana Cristina Veiga Fernandes	Global Life Sciences Solutions Operations UK Ltd
Agnieszka Groth	XPO Logistics Limited
Justin Jordan	
Tori Law	Frank Armitt & Son Limited
James Rodgers	Maersk Logistics and Services UK Ltd
Melanie Horton	NTEX Limited
Phillip John Radcliffe	QVC UK
Elena Dimova	Maersk Logistics and Services UK Ltd
Aleksandra Marta Matuszczak	Accounts Advice Limited
Marcelo Dart Correa	Maersk Logistics and Services UK Ltd
Denis Patten	Patheon UK Limited

2024/25 CIOE&IT CERTIFICATES

2024/25 CIOE&IT Level 3 Customs Practitioner Award

Aaron Heaton	Slingco Limited	
Ben Lowe	Border Alpines	
Bence Annahazi	Royal Society Of Chemistry (The)	
Catherine Noble	Scottish Government	
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Christopher Gunter	The Chartered Institute of Export and International Trade	
Darrell Jones	Metryx Ltd	
Dawn Campbell	Wrekin Products Limited	
Francine Kiangebeni	Yoplait UK Limited	
Hanna Szelestynska	SCI Eurafne Ltd	
John O'Shea	AOCC	
Kathryn Mathieson	Dawn Foods Limited	
Lawrence Maendel		
Louise Phillips	Koura Global Company.	
Maryline Fortune	Kodak Alaris Limited	
Matthew Porteus-Ford	Howden Joinery Limited	
Melanie Ingle	Advanex Europe Limited	
Rachael Hunter	Co-Operative Group Limited	
Robert Downs	Stone Technologies Limited	
Steph Paterson	SCHUR FLEXIBLES UNI UK LIMITED	
Tia Ireland	The Square Mile Coffee Roasters Ltd	
Tracey Medlock	George Fischer Sales Limited	
Zerina Mitchell	SSC Fleet Services Limited	
2024/25 CIOE&IT Level 3 Certificate in International Trade		
Adam Dykes	PQ SILICAS UK LIMITED	
Caroline Conway	Fujitsu Services Limited	
Imelda Lane	Le Pritchitt (Northern Ireland) Limited	
Jordan Pillar-Thorn	Spirent Communications PLC	
Joshua Mahoney	Eriez Magnetics Europe Limited	
Julie Waugh		
Viki Smith		

2024/25 CIOE&IT Level 4 Customs Practitioner Award

Alastair Carmichael	CVH Spirits Limited	
Anthony Weston	Mondelez International Services Limited	
Ashleigh Storey	Cinch Connectivity Solutions Limited	
Ben Taylor		
Benjamin Pead	Deloitte LLP	
Caroline Cosway	Cranswick PLC	
Catherine Chesher	Mirion Technologies (Canberra UK) Limited	
Chrys Woolacott-Crow	L3harris Communications Systems UK Limited	
Dominika Graffunder	Gardners	
Dorota Kasperek	Ex-Eltronics (U K) Limited	
Gergely Pali	CANON (UK) LIMITED	
Hilda Martinez Leyva	Alstom Transport UK Limited	
Jack Godfrey	Gardners	
Jessica Walmsley	Lockheed Martin UK Limited	
Jessie Rose	Farsound Aviation Limited	
Joe Lambert	Tesco PLC	
Joshua Bean	Senior UK Limited	
Laura Morgan	DSV Road Limited	
Max Schofield	Devereux Chambers Services Limited	
Nelli Konasina	Performance Health International Limited	
Niall Wishart	Martin-Baker Aircraft Company Limited	
Nicola Pearson	Harding Brothers Retail Limited	
Rachael Green	The Chartered Institute of Export and International Trade	
Rachel Pearce	Weston Aerospace Limited	
Rachel Bamford	Kirintec Limited	
Shelley Peters	AB DYNAMICS PLC	
·	Ministry Of Defence	
Thomas Marshall	Deloitte LLP	
Zerina Mitchell	SSC Fleet Services Limited	
Zobia Shuaib	L3harris Communications Systems UK Limited	
2024/25 CIOE&IT Level 4 Diploma in International Trade		
Alejandro Mecias Rey	Hach Lange Ltd	
Andrea Popita	CMD Limited	
Angela Crabb	Scottish Enterprise	
Daisy Bradshaw	F2 Chemicals Limited	
Jack McGinnes	Nexus Cargo Handling Limited	
Kartina Osman	Scottish Development International	
Magdalena Drozdowska	Golden Acre Foods Limited	
_	Department For Business & Trade	
Matthew Clark	Scottish Enterprise	
Meng Xue	Scottish Development International	
Ross Hamilton	Scottish Enterprise	
	Scottish Enterprise	
Tommaso Sprio	Scottish Enterprise	

2024/25 CIOE&IT Level 5 Diploma in International Trade

2024/25 CIOE&IT Level 5 Diploma in World Customs Compliance & Regulations

Agnieszka Stepiuk	Haleon PLC
Ana lovu	Customs Support Group UK Limited
	Britannia Bureau Ltd
Damian Bar	Ford Motor Company Limited
David Binge	ASOS PLC
Dixa Chauhan	Deloitte LLP
Ewelina Pieckowska	Arconic Manufacturing (GB) Limited
Gary Surtees	Glaxosmithkline Limited
Innesza Perilo	Glaxosmithkline Limited
Jane Pilkington	Strong & Herd LLP
Joanne Forrest	Terex GB Limited
Karine Nzang	The Chartered Institute of Export and International Trade
Lidia McLeod	Swift Borders Ltd
Maddison McQuillan	Deloitte LLP
Mariana Leeves	The Chartered Institute of Export and International Trade
Matthew Gell	Deloitte LLP
Nourhan Yakout	British Telecommunications Public Limited Company
Oliver Clayton	Vodafone Limited
Rachael Curran	The Chartered Institute of Export and International Trade
Sophie Jeffery	Britannia Bureau Ltd
Tavvab Hussain	Royal Mail Group Limited
Tegeirian Young	

2024/25 FdSc Foundation Degree in International Trade

Christopher Ball

2024/25 BEST OVERALL QUALIFICATION

Level 3 Certificate in International Trade

The prize for Best Overall Mark Level 3 Certificate in International Trade in 2024/2025 is awarded to **Caroline Conway**

Level 4 Diploma in International Trade

The prize for Best Overall Mark Level 4 Diploma in International Trade in 2024/2025 is awarded to **Mark Hughes**

Level 5 Diploma in International Trade

The Worshipful Company of World Traders Silver Salver Award for Best Overall Qualification in the Level 5 Diploma in International Trade **Rebecca Crawshaw**

Level 5 Diploma in World Customs Compliance and Regulations

The prize for Best Overall Mark Level 5 Diploma in World Customs Compliance and Regulations in 2024/2025 is awarded to **Gary Surtees**

2024/25 CIOE&IT TOP MARK IN MODULES

2024/25 CIOE&IT Level 3 Certificate in International Trade Prizes

The Top Mark in Module prize for Fundamentals of International Business in 2024/2025 is awarded to **Katharina Voll**

The Top Mark in Module prize for The Global Marketplace in 2024/2025 is awarded to Adam Dykes

The Top Mark in Module prize for International Transport and Documentation in 2024/2025 is awarded to **Imelda Lane**

2024/25 CIOE&IT Level 4 Diploma in International Trade Prizes

Graduation 2025 - Prize Winner - L4IPD (Top Marks in Module)

The Mike Josypenko prize for Top Mark in Module International Physical Distribution in 2023/24 is awarded to **Jack McGinnes**

The Top Mark in Module prize for Module The Business Environment in 2024/2025 is awarded to **Lum Jia Xuan Eileen**

The Top Mark in Module prize for Management of International Trade in 2024/2025 is awarded to **Jasmina Ademi**

2024/25 CIOE&IT Level 5 in World Customs Compliance and Regulations Prize

The prize for Top Mark in Module 1 World Customs Compliance in 2024/2025 is awarded to **Arek Jedrzejewski**

The prize for Top Mark in Module 2 EU Customs Compliance in 2024/2025 is awarded to **Joanne Forrest**

The prize for Top Mark in Module 3 UK Customs Compliance in 2024/2025 is awarded to **Damian Bar, Ford Motor Company**

The prize for Top Mark in Module 4 Project in 2024/2025 is awarded to **Tegeirian Helene Young**

FELLOWSHIP OF THE CHARTERED INSTITUTE OF EXPORT & INTERNATIONAL TRADE

Martin Morris – Consulting Nordics AB

Martin Morris has worked as an independent export sales consultant since 2018, focusing on the automotive components industry. He has built a long and successful career spanning 49 years.

Based in the UK for 20 years with Automotive Products – later known as Delphi Lockheed – he has held roles as export sales manager for Europe, and then globally. He was then posted to the Nordics to develop the OE, OES and aftermarket business, before eventually assuming the role of business development director. He 'retired' at 67 but then immediately starting Consulting Nordics as an independent consultant.

His achievements over the years include establishing long-term business relationships with premium distributors in all markets, leading to successful and substantial export sales for a wide range of UK automotive components, including responsibility for budget and profitability.

He has a keen interest in people; their culture, language and psychology, an ability to listen and communicate, build relationships, be inquisitive and, most of all, enjoy the process of working with a wide range of cultures. In a curious way, the export salesperson is also a politician and ambassador, only without discussing politics.



What drives Martin? Any combination of the above. The enquiring mind; a keen interest in finding solutions, and, of course, a successful outcome – not to mention building relationships with people who later become friends for life. Work/life balance is therefore important, as is the support of his partner (Martin has been married for 53 years). She's also travelled this business journey with Martin: sharing his interest in other cultures and supporting him in hosting overseas business partners.

Martin Morris has been a member of the Chartered Institute since 1988.

THE MIKE JOSYPENKO AWARD

We were deeply saddened that Mike Josypenko MCIEx, our much-loved Senior Director of Special Projects, passed away in October 2018.

Mike had been with the Chartered Institute of Export & International Trade since 2014. He was, however, associated with international trade for a great deal longer, touching many people's lives and helping numerous would-be exporters.

His can-do attitude and easy-to-understand approach to learning brought him friends and admirers from around the globe – not least because his knowledge of world trade was second to none.

Mike's contribution to the Chartered Institute and to global trade will be remembered for a long time, and, at a more personal level, he will also be remembered fondly as a wonderful friend and colleague.



In Mike's memory, we are delighted to have established the Mike Josypenko Award, which is held in perpetuity and awarded each year to the student achieving the highest mark in the International Physical Distribution module of the Level 4 Diploma in International Trade. This was one of the modules for which Mike tutored students.

GRADUATION 2025 PRIZE WINNER

L3CIT (Best Overall Qualification)

Caroline Conway – Fujitsu

What's your current job role and company?

I am currently working on the Trader Support Service (TSS), which enables businesses to complete goods declarations online and simplify the movement of goods between Great Britain and Northern Ireland.

Fujitsu is a large Japanese IT services provider. It offers a broad range of products, services and solutions, and has approximately 113,000 employees supporting customers in 180 countries, with 6000 employees in the UK.

Why did you choose this qualification?

I chose to do my Chartered Institute qualification as it aligned closely with the work I am doing, and I felt I would gain invaluable knowledge that would assist me in my role.

What are you and your company hoping to achieve through your undertaking this qualification?

I am hoping that completing the qualification will give me a much broader understanding of global trade and the pitfalls that can happen along the way.

What was the outcome of undertaking the qualification?

By undertaking this qualification I have learned about aspects of international trade that I wasn't previously aware of, and it has taught me about the challenges that both large and small businesses face, such as managing their cashflow or dealing with multiple currencies.

What would you say to future students?

I have learned a lot about trade bodies and regulations, as well as the importance of Incoterms. The roles of banks and freight forwarders and the complexities of shipping are all aspects of trade that I now have a whole new understanding of which I can use in my role within Fujitsu.

GRADUATION 2025 PRIZE WINNER

L4DIT (Best Overall Qualification)

Mark Hughes - Department for Business and Trade

What's your current job role and company?

I am currently head of the Department for Business and Trade's Export Digital Enquiry Service, which provides a front-line service to UK businesses who are looking for support and guidance in their export projects.

Why did you choose this qualification?

The Level 4 Diploma in International Trade offers a broad syllabus which neatly brings together complex topics across trade and exports. From the wider trading environment and considering global economic and political risks, to product pricing and contracting with buyers, it's a great balance of theory and practical study!

What are you and your company hoping to achieve through your undertaking this qualification?

I have chosen this qualification to enhance my trade knowledge, with the ambition to make well-considered policy decisions, putting exporters' needs at the heart of those decisions.

What was the outcome of undertaking the qualification?

I have already applied the learning from this qualification in my day-to-day role since finishing my final assignment. Alongside ensuring my service continually improves to support exporters in the right way, I have been able talk with greater confidence and expertise when recommending options to policy and political decision makers.

What would you say to future students?

I would highly recommend that anyone aiming to develop a career in international trade enrols on this course. The blend of both theoretical and practical learning across complex topics has been carefully put together in a way that is detailed and engaging. It equips you with the skills and critical thinking needed to manage the many risks and opportunities that arise when doing business internationally!

GRADUATION 2025 PRIZE WINNER

L5DIT (Best Overall Qualification) and L5PGT (Top mark in module)

Rebecca Crawshaw – OptaSense Limited

What's your current job role and company?

I currently work as trade compliance manager for OptaSense Limited, an SME developing fiber-optic distributed acoustic sensing solutions to provide real-time intelligence to detect, locate, classify and remove threats across various platforms from pipelines to highways and railways.

Why did you choose this qualification?

Having previously completed the Level 3 and 4 qualifications with the Chartered Institute, Level 5 was the next stage, allowing me to examine the broader managerial aspects of international trade and apply more practical learnings from previous modules.

What are you and your company hoping to achieve through your undertaking this qualification?

Studying with the Chartered Institute, which is trusted globally by governments, businesses and trade professionals, allows me to develop in-depth trade knowledge and skills that I can use to grow the business more compliantly and effectively.

What was the outcome of undertaking the qualification?

By undertaking this qualification, I hope to enhance my future career opportunities by developing skills in an increasingly specialised field. Personally, the expansion in knowledge and cultural competence will give me a broader outlook on business operations and global trends, increasing my confidence and enabling me to navigate complex regulatory environments more easily.

What would you say to future students?

A qualification in international trade can offer numerous professional benefits, future job opportunities, a robust support network and can foster personal growth.

Before embarking on this path, I was working in a domestic supply chain role with limited exposure to international markets. Today, as trade compliance manager for OptaSense Limited I oversee cross-border transactions, manage complex logistics and ensure compliance with international trade regulations.

The knowledge and skills that I obtained from the qualifications I have achieved were instrumental in my career development. For future students, I can attest that the investment is deeply rewarding, transforming not only your professional trajectory but also your personal outlook on the world.

GRADUATION 2025 PRIZE WINNER

L5DWCCR (Best Overall Qualification)

Gary Surtees – HM Revenue and Customs

What's your current job role and company?

I am a tax specialist with a specialism in customs and international trade, working at HMRC.

Why did you choose this qualification?

I undertook this qualification to broaden my understanding of customs rules and policy on a global scale, beyond that of a national customs authority. To further my knowledge on the interrelationship between customs policy and conventions, international organisations, and their impact on businesses in how they plan and navigate in a global economy.

What are you and your company hoping to achieve through your undertaking this qualification?

I hope that by completing this qualification I will develop my understanding of customs beyond the UK tax authority, understanding the challenges on a global scale will help me understand the motivations and goals of the businesses I work with while they navigate the challenges of international trade.

As a business, this qualification will help to develop a professional customs specialist team and ultimately develop a leading customs authority on the global stage.

What was the outcome of undertaking the qualification?

I hope to continue my learning and professional development within my organisation, and share best practice with the knowledge gained from this qualification.

GRADUATION 2025 PRIZE WINNER

L3FIB and L3IITM (Top Marks in Modules)

Katharina Voll – LKAB Minerals Ltd

What's your current job role and company?

LKAB is a Swedish state-owned mining company producing iron ore in northern Sweden. Through LKAB Minerals, the business creates sustainable applications from mining by-products, reducing waste and maximising resource efficiency.

Why did you choose this qualification?

With a background in purchasing and category management, moving into supply chain was a new step for me. I chose this qualification because LKAB is active in international trade and I wanted to build the expertise to contribute effectively.

What are you and your company hoping to achieve through your undertaking this qualification?

The programme is helping me combine practical experience with structured knowledge in trade, compliance and global operations.

What was the outcome of undertaking the qualification?

The programme is helping me bridge practical experience with structured knowledge in trade and compliance.

What would you say to future students?

This course has been invaluable in supporting my career journey, helping me grow into a new field while contributing to LKAB's sustainable growth worldwide.

GRADUATION 2025 PRIZE WINNER

L3TGM Module (Top Marks in Module)

Adam Dykes - PQ Silicas UK Ltd, (PQ Corporation)

What's your current job role and company?

My current role at PQ is site logistics controller and stock auditor. This encompasses a variety of activities, including management of production schedules to ensure raw materials and trailers are ready for distribution, control of onsite transport, deliveries to third-party warehouses, stock auditing and reconciliation and daily control of third-party manufacturers to hit KPIs. I am also first point of contact for drivers collecting despatches.

Why did you choose this qualification?

The business approached me regarding the qualification to expand the knowledge base on site. I agreed that the qualification content would expand my skill set and knowledge, and I consider this important to career progression.

What are you and your company hoping to achieve through your undertaking this qualification?

On a personal level, I hoped to learn more about international markets, given PQ's network of connections and business partners globally. I would love to build a career at PQ and wanted to do everything I could to support this. PQ wanted an increased knowledge base on international trade and they look to develop younger employees.

What was the outcome of undertaking the qualification?

Undertaking the qualification has increased my confidence in myself, as well as giving me a wider appreciation of the business and the way it operates. The knowledge I have gained now positions me for progression within the business.

What would you say to future students?

Completing the qualification has been a transformative experience. It's provided me with in-depth knowledge and practical skills in international markets, which have significantly enhanced my capabilities.

Thanks to the comprehensive curriculum and the support of knowledgeable instructors, I was able to achieve best overall score in the L3TGM Module. This achievement has not only boosted my confidence but also opened new opportunities in my career. I highly recommend the course. It truly embodies the spirit of 'expect to win' by equipping you with the tools needed for success.

GRADUATION 2025 PRIZE WINNER

L3ITD (Top Marks in Module)

Imelda Lane – Lakeland Dairies

What's your current job role and company?

I'm currently customs and international trade advisor at Lakeland Dairies, a large dairy co-operative that processes milk from farms in Northern Ireland and the Republic of Ireland into products that are export to over 80 countries worldwide.

Why did you choose this qualification?

I chose this Chartered Institute qualification to gain a professionally recognised credential that complements my practical experience and adds to my understanding of international trade complexities.

What was the outcome of undertaking the qualification?

The qualification has enhanced my existing knowledge and enables me to contribute more effectively and strategically to global operations.

What would you say to future students?

For anyone interested in pursuing a career in international trade, an area experiencing much growth currently, this is a great qualification, with flexible study options which can be tailored to your own schedule. It provides real-world scenarios and supports strategic thinking and decision making.

GRADUATION 2025 PRIZE WINNER

L4IPD (Top Marks in Module)

Jack McGinnes – Nexus Cargo Wholesale

What's your current job role and company?

As an export operations agent, my clients rely on my knowledge to secure and fulfil trade contracts globally. I provide information and advice on the opportunities and challenges they face across various regions and ensure that customs compliance is followed to the highest degree of accuracy with every shipment.

Nexus Cargo Wholesale provides cargo solutions with global reach across multiple modes, with deep connections to Africa.

Why did you choose this qualification?

Now, more than ever, global trade is facing unprecedented complications which require a critical and informed perspective in order to stay ahead of the curve; I chose this qualification to be able to understand the dynamics of changing trade, and to use that knowledge with competency.

What are you and your company hoping to achieve through your undertaking this qualification?

With what I have learned, I've been able to provide guidance and information to my clients, which has served their trade strategies well in an unpredictable landscape.

What was the outcome of undertaking the qualification?

I feel as though I can speak and act with confidence, advising peers and colleagues, and inspiring confidence in my clients, which is so important in the current arena.

What would you say to future students?

People underestimate the purpose and presence of trade in our daily lives – you only have to look around you to see that it affects everything, especially in the times we live in.

Trade is a tool for peace and prosperity, and learning about it can unlock opportunities to meet and befriend many interesting people worldwide, expanding our horizons to other cultures and histories, while instilling the individual with a global sense of professionalism and competency.

GRADUATION 2025 PRIZE WINNER

L4TBE (Top Marks in Module)

Lum Jia Xuan Eileen – Shell

What's your current job role and company?

I serve as a senior subject matter expert in financial crime, within the second line of defense, as part of Shell's financial crime regulation and conduct risk team. I provide strategic guidance across global markets, helping the business to navigate complex regulatory landscapes, while maintaining its competitive edge in trade. Shell is a global group of energy and petrochemical companies, committed to becoming the world's leading integrated energy company, progressing in partnership with customers and stakeholders toward a sustainable future.

Why did you choose this qualification?

Operating within a multinational oil and gas enterprise, international trade is central to our business model. To effectively manage risk in this dynamic environment, it is essential to possess a deep understanding of the legal and commercial frameworks that shape our operations. This qualification empowers me to anticipate challenges and make informed, strategic decisions that uphold our values and drive resilience.

What are you and your company hoping to achieve through your undertaking this qualification?

Through this qualification, I aim to broaden my expertise across the risk taxonomy, enabling me to deliver comprehensive, practical and forward-looking advice. This holistic approach is vital to navigating the complexities of geopolitical shifts and regulatory developments, ensuring we remain agile and compliant.

What was the outcome of undertaking the qualification?

The programme has significantly expanded my perspective, allowing me to approach compliance and regulatory matters with greater depth and nuance. As a trusted advisor, I now contribute more effectively to Shell's strategic growth, ensuring our business is not only successful but also ethical and responsible.

What would you say to future students?

This journey has been transformative. It has sharpened my analytical capabilities and deepened my understanding of global risk dynamics. I hope my experience inspires future students to pursue excellence, embrace continuous learning and become catalysts for positive change in their organisations and industries

GRADUATION 2025 PRIZE WINNER

L5MIT Module (Top Marks in Module)

Jasmina Ademi – Kelvin Hughes

What's your current job role and company?

I advise my company, Kelvin Hughes – a naval radar and sensor manufacturer – on UK export controls, international trade compliance and sanctions regulations. My role is all about helping the business stay on the right side of complex and ever-changing trade laws, while supporting its ability to grow confidently in global markets.

Why did you choose this qualification?

I pursued the Level 5 Diploma in International Trade to strengthen my understanding of international trade and enhance the skills directly relevant to my role. The course provided practical tools and strategic insights, helping me to apply regulations effectively, manage compliance risks and contribute to the development of robust internal trade control processes.

What was the outcome of undertaking the qualification?

For me, it was about growing in my role, making a bigger impact and helping the company stay resilient and adaptable in a shifting global trade environment.

What would you say to future students?

One of the highlights was receiving the 'best overall score' in the Management of International Trade module. It meant a lot to have that recognition and really boosted my confidence in how I apply this knowledge in my work.

As a full-time, working mother to a six-year-old daughter, this achievement holds deep personal significance. I hope my journey inspires her, and others balancing careers, studies and family life, to believe that with resilience and focus, meaningful goals are always within reach.

GRADUATION 2025 PRIZE WINNER

L5DWCCR Module 1 (Top Marks in Module)

Arek Jedrzejewski - The Continuity Company (TCC)

What's your current job role and company?

I work as European warehousing and global customs manager at the Continuity Company (TCC) based in West London. TCC provides tailor-made loyalty marketing campaigns for the retail and petrol industries. It designs and manufactures products that are shipped globally and then used as rewards during marketing programs.

Why did you choose this qualification?

I chose to pursue the Level 5 Diploma in World Customs Compliance & Regulations because I recognised the increasing importance of regulatory knowledge and compliance expertise.

International trade environments are constantly evolving, shaped by new legislation and shifting economic landscapes. To remain at the forefront, both personally and professionally, I needed to deepen my expertise and ensure that I could navigate these changes with confidence and precision For me, this qualification represented an opportunity to bridge the gap between theory and practice.

What are you and your company hoping to achieve through your undertaking this qualification?

My primary aim was to elevate both my own capabilities and those of my company. On a personal level, I was eager to gain a comprehensive understanding of global customs regulations. I aspired to become a trusted advisor within my organisation—someone colleagues consult for guidance on complex customs and compliance matters.

What was the outcome of undertaking the qualification?

Enrolling in the course and completing the first two modules has been a transformative experience. I have gained practical knowledge that I immediately applied in my day-to-day role: streamlining customs documentation, identifying and mitigating compliance risks and ensuring that my organisation's operations meet the latest international standards.

What would you say to future students?

Pursuing one of the Chartered Institute's qualifications has been one of the most rewarding decisions of my professional journey. The depth and breadth of learning goes far beyond my expectations, offering not just textbook knowledge but practical skills that I use every day.

The support from tutors, the wealth of resources and the network of fellow professionals have all contributed to an environment that encourages excellence and ambition.

To anyone considering this qualification: take the step. If you are looking to advance your career, this course will equip you with the tools and confidence to make a real impact; both in your company and in the wider world of international trade.

GRADUATION 2025 PRIZE WINNER

L5DWCCR Module 2 (Top Marks in Module)

Joanne Forrest – Terex Corporation

What's your current job role and company?

I am currently the trade compliance supervisor for Terex's Northern Ireland region. Terex is a global industrial equipment manufacturer of materials processing machinery, waste and recycling solutions, mobile elevating work platforms, and equipment for the electric utility industry.

The company has seven sites in Northern Ireland, primarily manufacturing machinery for the quarry industry. These sites operate within a deeply integrated global supply chain, entailing a significant volume and range of international trading activities.

Why did you choose this qualification?

Having completed a previous course with the Chartered Institute, I was encouraged by my manager to enrol for the Level 5 Diploma in World Customs Compliance & Regulations.

What are you and your company hoping to achieve through your undertaking this qualification?

Both Terex and I felt that it would broaden and enhance my knowledge of global customs regulations while obtaining a significant qualification with a prestigious institution.

What was the outcome of undertaking the qualification?

Studying for this qualification provided me with both a depth of knowledge of a wide range of customs topics and development of my skillset for customs compliance, for example in interpreting and researching legal texts.

What would you say to future students?

It had been 15 years since I left higher education when I started this course, and I was slightly apprehensive as to whether I would be able to succeed at this level while working full time. However, the guidance and support offered by the Chartered Institute made this really attainable.

The course materials and tutorials were invaluable, and the flexibility of remote learning was helpful. I would highly recommend this course to anyone involved with international trade.

GRADUATION 2025 PRIZE WINNER

L5DWCCR Module 3 (Top Marks in Module)

Damian Bar – Ford Motor Company

What's your current job role and company?

I am a UK customs operations manager with 10+ years' experience of driving customs excellence, regulatory assurance and data-led automation across complex, multi-country supply chains.

Why did you choose this qualification?

I chose the Chartered Institute's Level 5 Diploma in World Customs Compliance & Regulations because it maps directly to my remit as a UK Customs operations manager. It deepens my expertise in valuation, classification, origin and audit-readiness while strengthening my ability to design compliant, scalable processes.

The programme's structure – three taught modules plus a project – uses substantial, work-based written assessments, so learning is immediately applied to live operations and systems change.

The guided study load and 15–18-month timeline (up to 4 years) makes it realistic alongside leading teams and programmes, while still being rigorous enough to improve my knowledge.

Overall, it's the most targeted way to formalise my on-the-job experience, evidence my competence to HMRC and Border Force stakeholders and keep pace with evolving UK and global customs rules.

What are you and your company hoping to achieve through your undertaking this qualification?

I wanted to strengthen my knowledge of customs processes like valuation, origin, and classification to reduce compliance risks across our UK operations. I also want to use this qualification to standardise best-practice processes for various customs processes, then roll them out across all of our sites and partners.

Another reason I have chosen this qualification is to enhance my credibility with authorities – such as HMRC, Border Force and port operators – by providing evidence of my professional competence and up-to-date knowledge.

I also hope to use this to build internal capability by cascading training to our team, improve client service and future-proof our operations against regulatory changes.

What was the outcome of undertaking the qualification?

For myself, it was to gain a recognised Level 5 diploma, evidencing competence in customs processes, as well as a stronger ability to design, govern and improve end-to-end customs processes and enhance my authority with senior government stakeholders.

I can also point to the work-based project as a concrete improvement point for my career.

For the company, we lowered the risk of non-compliance, standardised our operating procedures, achieved faster 'right-first time declarations' and gained greater internal delivery capability.

What would you say to future students?

Studying the Chartered Institute's Level 5 Diploma while running UK customs operations was genuinely transformative. The coursework mapped directly to my day-to-day work, and I used each module to make real improvements, from 'right-first time' declarations to tighter audit controls.

The capstone project delivered measurable results and gave me a blueprint to scale automation across sites. Tutors were very responsive, the materials were clear, and the study experience was great: it was challenging in the right ways and immediately useful.

I finished more confident, advising senior stakeholders and better equipped to lead compliant, efficient customs operations.

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